

AMERICAN MEDICAL RESPONSE - WEST
Emergency Medical Services
Response Time Compliance Report - Priority 1
Contra Costa County
Apr-06

Countywide

I.	TOTAL NUMBER PRIORITY 1 CALLS	4053
II.	Total Number (Non-Exempt) BLS PRIORITY 1 Calls	0
III.	ALS COMPLIANCE %	100.00%

Zone A

TOTAL NUMBER PRIORITY 1 CALLS	687
TOTAL PRIORITY 1 PENALTY CALLS	20
<i>RESPONSE TIME COMPLIANCE %</i>	<i>97.09%</i>

Zone B

TOTAL NUMBER PRIORITY 1 CALLS	596
TOTAL PRIORITY 1 PENALTY CALLS	24
<i>RESPONSE TIME COMPLIANCE %</i>	<i>95.97%</i>

Zone C

TOTAL NUMBER PRIORITY 1 CALLS	1553
TOTAL PRIORITY 1 PENALTY CALLS	109
<i>RESPONSE TIME COMPLIANCE %</i>	<i>92.98%</i>

Zone D

TOTAL NUMBER PRIORITY 1 CALLS	933
TOTAL PRIORITY 1 PENALTY CALLS	37
<i>RESPONSE TIME COMPLIANCE %</i>	<i>96.03%</i>

Zone E

TOTAL NUMBER PRIORITY 1 CALLS	284
TOTAL PRIORITY 1 PENALTY CALLS	14
<i>RESPONSE TIME COMPLIANCE %</i>	<i>95.07%</i>

AMERICAN MEDICAL RESPONSE - WEST
Emergency Medical Services
Response Time Compliance Report - Priority 3
Contra Costa County
Apr-06

Countywide

I. TOTAL NUMBER PRIORITY 3 CALLS 1360

Zone A

TOTAL NUMBER PRIORITY 3 CALLS	97
TOTAL PRIORITY 3 PENALTY CALLS	0
<i>PRELIMINARY RESPONSE TIME COMPLIANCE %</i>	<i>100.00%</i>

Zone B

TOTAL NUMBER PRIORITY 3 CALLS	210
TOTAL PRIORITY 3 PENALTY CALLS	0
<i>PRELIMINARY RESPONSE TIME COMPLIANCE %</i>	<i>100.00%</i>

Zone C

TOTAL NUMBER PRIORITY 3 CALLS	574
TOTAL PRIORITY 3 PENALTY CALLS	4
<i>PRELIMINARY RESPONSE TIME COMPLIANCE %</i>	<i>99.30%</i>

Zone D

TOTAL NUMBER PRIORITY 3 CALLS	354
TOTAL PRIORITY 3 PENALTY CALLS	2
<i>PRELIMINARY RESPONSE TIME COMPLIANCE %</i>	<i>99.44%</i>

Zone E

TOTAL NUMBER PRIORITY 3 CALLS	125
TOTAL PRIORITY 3 PENALTY CALLS	1
<i>PRELIMINARY RESPONSE TIME COMPLIANCE %</i>	<i>99.20%</i>