

**AMERICAN MEDICAL RESPONSE - WEST**  
**Emergency Medical Services**  
**Response Time Compliance Report - Priority 1**  
**Contra Costa County**  
**August 2006**

**Countywide**

I.	TOTAL NUMBER PRIORITY 1 CALLS	3976
II.	Total Number (Non-Exempt) BLS PRIORITY 1 Calls	0
III.	<b>ALS COMPLIANCE %</b>	<b>100.00%</b>

**Zone A**

TOTAL NUMBER PRIORITY 1 CALLS	692
TOTAL PRIORITY 1 PENALTY CALLS	28
<b>RESPONSE TIME COMPLIANCE %</b>	<b>95.95%</b>

**Zone B**

TOTAL NUMBER PRIORITY 1 CALLS	565
TOTAL PRIORITY 1 PENALTY CALLS	21
<b>RESPONSE TIME COMPLIANCE %</b>	<b>96.28%</b>

**Zone C**

TOTAL NUMBER PRIORITY 1 CALLS	1540
TOTAL PRIORITY 1 PENALTY CALLS	73
<b>RESPONSE TIME COMPLIANCE %</b>	<b>95.26%</b>

**Zone D**

TOTAL NUMBER PRIORITY 1 CALLS	865
TOTAL PRIORITY 1 PENALTY CALLS	29
<b>RESPONSE TIME COMPLIANCE %</b>	<b>96.65%</b>

**Zone E**

TOTAL NUMBER PRIORITY 1 CALLS	314
TOTAL PRIORITY 1 PENALTY CALLS	16
<b>RESPONSE TIME COMPLIANCE %</b>	<b>94.90%</b>

**AMERICAN MEDICAL RESPONSE - WEST**  
**Emergency Medical Services**  
**Response Time Compliance Report - Priority 3**  
**Contra Costa County**  
**August 2006**

**Countywide**

I. TOTAL NUMBER PRIORITY 3 CALLS	1388
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**Zone A**

TOTAL NUMBER PRIORITY 3 CALLS	98
TOTAL PRIORITY 3 PENALTY CALLS	2
<b>RESPONSE TIME COMPLIANCE %</b>	<b>97.96%</b>

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**Zone B**

TOTAL NUMBER PRIORITY 3 CALLS	197
TOTAL PRIORITY 3 PENALTY CALLS	0
<b>RESPONSE TIME COMPLIANCE %</b>	<b>100.00%</b>

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**Zone C**

TOTAL NUMBER PRIORITY 3 CALLS	588
TOTAL PRIORITY 3 PENALTY CALLS	5
<b>RESPONSE TIME COMPLIANCE %</b>	<b>99.15%</b>

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**Zone D**

TOTAL NUMBER PRIORITY 3 CALLS	367
TOTAL PRIORITY 3 PENALTY CALLS	3
<b>RESPONSE TIME COMPLIANCE %</b>	<b>99.18%</b>

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**Zone E**

TOTAL NUMBER PRIORITY 3 CALLS	138
TOTAL PRIORITY 3 PENALTY CALLS	2
<b>RESPONSE TIME COMPLIANCE %</b>	<b>98.55%</b>