

AMERICAN MEDICAL RESPONSE - WEST
Emergency Medical Services
Response Time Compliance Report - Priority 1
Contra Costa County
December 2006

Countywide

I.	TOTAL NUMBER PRIORITY 1 CALLS	4278
II.	Total Number (Non-Exempt) BLS PRIORITY 1 Calls	0
III.	ALS COMPLIANCE %	100.00%

Zone A

TOTAL NUMBER PRIORITY 1 CALLS	763
TOTAL PRIORITY 1 PENALTY CALLS	29
RESPONSE TIME COMPLIANCE %	96.20%

Zone B

TOTAL NUMBER PRIORITY 1 CALLS	590
TOTAL PRIORITY 1 PENALTY CALLS	19
RESPONSE TIME COMPLIANCE %	96.78%

Zone C

TOTAL NUMBER PRIORITY 1 CALLS	1690
TOTAL PRIORITY 1 PENALTY CALLS	110
RESPONSE TIME COMPLIANCE %	93.49%

Zone D

TOTAL NUMBER PRIORITY 1 CALLS	916
TOTAL PRIORITY 1 PENALTY CALLS	36
RESPONSE TIME COMPLIANCE %	96.07%

Zone E

TOTAL NUMBER PRIORITY 1 CALLS	319
TOTAL PRIORITY 1 PENALTY CALLS	22
RESPONSE TIME COMPLIANCE %	93.10%

AMERICAN MEDICAL RESPONSE - WEST
Emergency Medical Services
Response Time Compliance Report - Priority 3
Contra Costa County
December 2006

Countywide

I. TOTAL NUMBER PRIORITY 3 CALLS	1385
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Zone A

TOTAL NUMBER PRIORITY 3 CALLS	107
TOTAL PRIORITY 3 PENALTY CALLS	2
<i>RESPONSE TIME COMPLIANCE %</i>	<i>98.13%</i>

Zone B

TOTAL NUMBER PRIORITY 3 CALLS	210
TOTAL PRIORITY 3 PENALTY CALLS	4
<i>RESPONSE TIME COMPLIANCE %</i>	<i>98.10%</i>

Zone C

TOTAL NUMBER PRIORITY 3 CALLS	555
TOTAL PRIORITY 3 PENALTY CALLS	6
<i>RESPONSE TIME COMPLIANCE %</i>	<i>98.92%</i>

Zone D

TOTAL NUMBER PRIORITY 3 CALLS	385
TOTAL PRIORITY 3 PENALTY CALLS	2
<i>RESPONSE TIME COMPLIANCE %</i>	<i>99.48%</i>

Zone E

TOTAL NUMBER PRIORITY 3 CALLS	128
TOTAL PRIORITY 3 PENALTY CALLS	0
<i>RESPONSE TIME COMPLIANCE %</i>	<i>100.00%</i>