

AMERICAN MEDICAL RESPONSE - WEST
Emergency Medical Services
Response Time Compliance Report - Priority 1
Contra Costa County
January 2006

Countywide

I.	TOTAL NUMBER PRIORITY 1 CALLS	4180
II.	Total Number (Non-Exempt) BLS PRIORITY 1 Calls	2
III.	ALS COMPLIANCE %	99.95%

Zone A

TOTAL NUMBER PRIORITY 1 CALLS	724
TOTAL PRIORITY 1 PENALTY CALLS	24
RESPONSE TIME COMPLIANCE %	96.69%

Zone B

TOTAL NUMBER PRIORITY 1 CALLS	676
TOTAL PRIORITY 1 PENALTY CALLS	16
RESPONSE TIME COMPLIANCE %	97.63%

Zone C

TOTAL NUMBER PRIORITY 1 CALLS	1567
TOTAL PRIORITY 1 PENALTY CALLS	96
RESPONSE TIME COMPLIANCE %	93.87%

Zone D

TOTAL NUMBER PRIORITY 1 CALLS	934
TOTAL PRIORITY 1 PENALTY CALLS	39
RESPONSE TIME COMPLIANCE %	95.82%

Zone E

TOTAL NUMBER PRIORITY 1 CALLS	279
TOTAL PRIORITY 1 PENALTY CALLS	22
RESPONSE TIME COMPLIANCE %	92.11%

AMERICAN MEDICAL RESPONSE - WEST
Emergency Medical Services
Response Time Compliance Report - Priority 3
Contra Costa County
January 2006

Countywide

I.	TOTAL NUMBER PRIORITY 3 CALLS	1292
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Zone A

TOTAL NUMBER PRIORITY 3 CALLS	90
TOTAL PRIORITY 3 PENALTY CALLS	0
<i>RESPONSE TIME COMPLIANCE %</i>	<i>100.00%</i>

Zone B

TOTAL NUMBER PRIORITY 3 CALLS	183
TOTAL PRIORITY 3 PENALTY CALLS	0
<i>RESPONSE TIME COMPLIANCE %</i>	<i>100.00%</i>

Zone C

TOTAL NUMBER PRIORITY 3 CALLS	556
TOTAL PRIORITY 3 PENALTY CALLS	5
<i>RESPONSE TIME COMPLIANCE %</i>	<i>99.10%</i>

Zone D

TOTAL NUMBER PRIORITY 3 CALLS	345
TOTAL PRIORITY 3 PENALTY CALLS	3
<i>RESPONSE TIME COMPLIANCE %</i>	<i>99.13%</i>

Zone E

TOTAL NUMBER PRIORITY 3 CALLS	118
TOTAL PRIORITY 3 PENALTY CALLS	1
<i>RESPONSE TIME COMPLIANCE %</i>	<i>99.15%</i>