

AMERICAN MEDICAL RESPONSE - WEST
Emergency Medical Services
Response Time Compliance Report - Priority 1
Contra Costa County
July 2006

Countywide

I.	TOTAL NUMBER PRIORITY 1 CALLS	4319
II.	Total Number (Non-Exempt) BLS PRIORITY 1 Calls	2
III.	ALS COMPLIANCE %	99.95%

Zone A

TOTAL NUMBER PRIORITY 1 CALLS	768
TOTAL PRIORITY 1 PENALTY CALLS	34
RESPONSE TIME COMPLIANCE %	95.57%

Zone B

TOTAL NUMBER PRIORITY 1 CALLS	605
TOTAL PRIORITY 1 PENALTY CALLS	21
RESPONSE TIME COMPLIANCE %	96.53%

Zone C

TOTAL NUMBER PRIORITY 1 CALLS	1636
TOTAL PRIORITY 1 PENALTY CALLS	125
RESPONSE TIME COMPLIANCE %	92.36%

Zone D

TOTAL NUMBER PRIORITY 1 CALLS	984
TOTAL PRIORITY 1 PENALTY CALLS	52
RESPONSE TIME COMPLIANCE %	94.72%

Zone E

TOTAL NUMBER PRIORITY 1 CALLS	326
TOTAL PRIORITY 1 PENALTY CALLS	26
RESPONSE TIME COMPLIANCE %	92.02%

AMERICAN MEDICAL RESPONSE - WEST
Emergency Medical Services
Response Time Compliance Report - Priority 3
Contra Costa County
July 2006

Countywide

I. TOTAL NUMBER PRIORITY 3 CALLS	1451
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Zone A

TOTAL NUMBER PRIORITY 3 CALLS	95
TOTAL PRIORITY 3 PENALTY CALLS	0
<i>RESPONSE TIME COMPLIANCE %</i>	<i>100.00%</i>

Zone B

TOTAL NUMBER PRIORITY 3 CALLS	221
TOTAL PRIORITY 3 PENALTY CALLS	1
<i>RESPONSE TIME COMPLIANCE %</i>	<i>99.55%</i>

Zone C

TOTAL NUMBER PRIORITY 3 CALLS	612
TOTAL PRIORITY 3 PENALTY CALLS	9
<i>RESPONSE TIME COMPLIANCE %</i>	<i>98.53%</i>

Zone D

TOTAL NUMBER PRIORITY 3 CALLS	399
TOTAL PRIORITY 3 PENALTY CALLS	3
<i>RESPONSE TIME COMPLIANCE %</i>	<i>99.25%</i>

Zone E

TOTAL NUMBER PRIORITY 3 CALLS	124
TOTAL PRIORITY 3 PENALTY CALLS	0
<i>RESPONSE TIME COMPLIANCE %</i>	<i>100.00%</i>