

AMERICAN MEDICAL RESPONSE - WEST
Emergency Medical Services
Response Time Compliance Report - Priority 1
Contra Costa County
June 2006

Countywide

I.	TOTAL NUMBER PRIORITY 1 CALLS	4199
II.	Total Number (Non-Exempt) BLS PRIORITY 1 Calls	2
III.	ALS COMPLIANCE %	99.95%

Zone A

TOTAL NUMBER PRIORITY 1 CALLS	756
TOTAL PRIORITY 1 PENALTY CALLS	32
RESPONSE TIME COMPLIANCE %	95.77%

Zone B

TOTAL NUMBER PRIORITY 1 CALLS	636
TOTAL PRIORITY 1 PENALTY CALLS	30
RESPONSE TIME COMPLIANCE %	95.28%

Zone C

TOTAL NUMBER PRIORITY 1 CALLS	1563
TOTAL PRIORITY 1 PENALTY CALLS	98
RESPONSE TIME COMPLIANCE %	93.73%

Zone D

TOTAL NUMBER PRIORITY 1 CALLS	925
TOTAL PRIORITY 1 PENALTY CALLS	44
RESPONSE TIME COMPLIANCE %	95.24%

Zone E

TOTAL NUMBER PRIORITY 1 CALLS	319
TOTAL PRIORITY 1 PENALTY CALLS	19
RESPONSE TIME COMPLIANCE %	94.04%

AMERICAN MEDICAL RESPONSE - WEST
Emergency Medical Services
Response Time Compliance Report - Priority 3
Contra Costa County
June 2006

Countywide

I. TOTAL NUMBER PRIORITY 3 CALLS 1440

Zone A

TOTAL NUMBER PRIORITY 3 CALLS 110
TOTAL PRIORITY 3 PENALTY CALLS 2
RESPONSE TIME COMPLIANCE % **98.18%**

Zone B

TOTAL NUMBER PRIORITY 3 CALLS 227
TOTAL PRIORITY 3 PENALTY CALLS 1
RESPONSE TIME COMPLIANCE % **99.56%**

Zone C

TOTAL NUMBER PRIORITY 3 CALLS 588
TOTAL PRIORITY 3 PENALTY CALLS 4
RESPONSE TIME COMPLIANCE % **99.32%**

Zone D

TOTAL NUMBER PRIORITY 3 CALLS 373
TOTAL PRIORITY 3 PENALTY CALLS 1
RESPONSE TIME COMPLIANCE % **99.73%**

Zone E

TOTAL NUMBER PRIORITY 3 CALLS 142
TOTAL PRIORITY 3 PENALTY CALLS 3
RESPONSE TIME COMPLIANCE % **97.89%**