

**AMERICAN MEDICAL RESPONSE - WEST**  
**Emergency Medical Services**  
**Response Time Compliance Report - Priority 1**  
**Contra Costa County**  
**Mar-06**

**Countywide**

I.	TOTAL NUMBER PRIORITY 1 CALLS	4190
II.	Total Number (Non-Exempt) BLS PRIORITY 1 Calls	0
<b>III.</b>	<b>ALS COMPLIANCE %</b>	<b>100.00%</b>

**Zone A**

TOTAL NUMBER PRIORITY 1 CALLS	709
TOTAL PRIORITY 1 PENALTY CALLS	34
<b><i>RESPONSE TIME COMPLIANCE %</i></b>	<b><i>95.20%</i></b>

**Zone B**

TOTAL NUMBER PRIORITY 1 CALLS	716
TOTAL PRIORITY 1 PENALTY CALLS	19
<b><i>RESPONSE TIME COMPLIANCE %</i></b>	<b><i>97.35%</i></b>

**Zone C**

TOTAL NUMBER PRIORITY 1 CALLS	1600
TOTAL PRIORITY 1 PENALTY CALLS	100
<b><i>RESPONSE TIME COMPLIANCE %</i></b>	<b><i>93.75%</i></b>

**Zone D**

TOTAL NUMBER PRIORITY 1 CALLS	881
TOTAL PRIORITY 1 PENALTY CALLS	37
<b><i>RESPONSE TIME COMPLIANCE %</i></b>	<b><i>95.80%</i></b>

**Zone E**

TOTAL NUMBER PRIORITY 1 CALLS	284
TOTAL PRIORITY 1 PENALTY CALLS	17
<b><i>RESPONSE TIME COMPLIANCE %</i></b>	<b><i>94.01%</i></b>

**AMERICAN MEDICAL RESPONSE - WEST**  
**Emergency Medical Services**  
**Response Time Compliance Report - Priority 3**  
**Contra Costa County**  
**Mar-06**

**Countywide**

I. TOTAL NUMBER PRIORITY 3 CALLS 1307

**Zone A**

TOTAL NUMBER PRIORITY 3 CALLS	92
TOTAL PRIORITY 3 PENALTY CALLS	0
<b><i>RESPONSE TIME COMPLIANCE %</i></b>	<b><i>100.00%</i></b>

**Zone B**

TOTAL NUMBER PRIORITY 3 CALLS	179
TOTAL PRIORITY 3 PENALTY CALLS	2
<b><i>RESPONSE TIME COMPLIANCE %</i></b>	<b><i>98.88%</i></b>

**Zone C**

TOTAL NUMBER PRIORITY 3 CALLS	600
TOTAL PRIORITY 3 PENALTY CALLS	4
<b><i>RESPONSE TIME COMPLIANCE %</i></b>	<b><i>99.33%</i></b>

**Zone D**

TOTAL NUMBER PRIORITY 3 CALLS	337
TOTAL PRIORITY 3 PENALTY CALLS	4
<b><i>RESPONSE TIME COMPLIANCE %</i></b>	<b><i>98.81%</i></b>

**Zone E**

TOTAL NUMBER PRIORITY 3 CALLS	99
TOTAL PRIORITY 3 PENALTY CALLS	2
<b><i>RESPONSE TIME COMPLIANCE %</i></b>	<b><i>97.98%</i></b>