

AMERICAN MEDICAL RESPONSE - WEST
Emergency Medical Services
Response Time Compliance Report - Priority 1
Contra Costa County
November 2006

Countywide

I.	TOTAL NUMBER PRIORITY 1 CALLS	3890
II.	Total Number (Non-Exempt) BLS PRIORITY 1 Calls	0
III.	ALS COMPLIANCE %	100.00%

Zone A

TOTAL NUMBER PRIORITY 1 CALLS	720
TOTAL PRIORITY 1 PENALTY CALLS	21
RESPONSE TIME COMPLIANCE %	97.08%

Zone B

TOTAL NUMBER PRIORITY 1 CALLS	608
TOTAL PRIORITY 1 PENALTY CALLS	29
RESPONSE TIME COMPLIANCE %	95.23%

Zone C

TOTAL NUMBER PRIORITY 1 CALLS	1380
TOTAL PRIORITY 1 PENALTY CALLS	75
RESPONSE TIME COMPLIANCE %	94.57%

Zone D

TOTAL NUMBER PRIORITY 1 CALLS	880
TOTAL PRIORITY 1 PENALTY CALLS	26
RESPONSE TIME COMPLIANCE %	97.05%

Zone E

TOTAL NUMBER PRIORITY 1 CALLS	302
TOTAL PRIORITY 1 PENALTY CALLS	14
RESPONSE TIME COMPLIANCE %	95.36%

AMERICAN MEDICAL RESPONSE - WEST
Emergency Medical Services
Response Time Compliance Report - Priority 3
Contra Costa County
November 2006

Countywide

I. TOTAL NUMBER PRIORITY 3 CALLS	1240
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Zone A

TOTAL NUMBER PRIORITY 3 CALLS	88
TOTAL PRIORITY 3 PENALTY CALLS	0
<i>RESPONSE TIME COMPLIANCE %</i>	<i>100.00%</i>

Zone B

TOTAL NUMBER PRIORITY 3 CALLS	197
TOTAL PRIORITY 3 PENALTY CALLS	1
<i>RESPONSE TIME COMPLIANCE %</i>	<i>99.49%</i>

Zone C

TOTAL NUMBER PRIORITY 3 CALLS	539
TOTAL PRIORITY 3 PENALTY CALLS	5
<i>RESPONSE TIME COMPLIANCE %</i>	<i>99.07%</i>

Zone D

TOTAL NUMBER PRIORITY 3 CALLS	310
TOTAL PRIORITY 3 PENALTY CALLS	2
<i>RESPONSE TIME COMPLIANCE %</i>	<i>99.35%</i>

Zone E

TOTAL NUMBER PRIORITY 3 CALLS	106
TOTAL PRIORITY 3 PENALTY CALLS	2
<i>RESPONSE TIME COMPLIANCE %</i>	<i>98.11%</i>