

AMERICAN MEDICAL RESPONSE - WEST
Emergency Medical Services
Response Time Compliance Report - Priority 1
Contra Costa County
Dec-07

Countywide

I.	TOTAL NUMBER PRIORITY 1 CALLS	4568
II.	Total Number (Non-Exempt) BLS PRIORITY 1 Calls	3
III.	ALS COMPLIANCE %	99.93%

Zone A

TOTAL NUMBER PRIORITY 1 CALLS	793
TOTAL PRIORITY 1 PENALTY CALLS	35
RESPONSE TIME COMPLIANCE %	95.59%

Zone B

TOTAL NUMBER PRIORITY 1 CALLS	739
TOTAL PRIORITY 1 PENALTY CALLS	35
RESPONSE TIME COMPLIANCE %	95.26%

Zone C

TOTAL NUMBER PRIORITY 1 CALLS	1714
TOTAL PRIORITY 1 PENALTY CALLS	107
RESPONSE TIME COMPLIANCE %	93.76%

Zone D

TOTAL NUMBER PRIORITY 1 CALLS	1001
TOTAL PRIORITY 1 PENALTY CALLS	41
RESPONSE TIME COMPLIANCE %	95.90%

Zone E

TOTAL NUMBER PRIORITY 1 CALLS	321
TOTAL PRIORITY 1 PENALTY CALLS	18
RESPONSE TIME COMPLIANCE %	94.39%

AMERICAN MEDICAL RESPONSE - WEST
Emergency Medical Services
Response Time Compliance Report - Priority 3
Contra Costa County
Dec-07

Countywide

I. TOTAL NUMBER PRIORITY 3 CALLS	1239
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Zone A

TOTAL NUMBER PRIORITY 3 CALLS	78
TOTAL PRIORITY 3 PENALTY CALLS	0
<i>RESPONSE TIME COMPLIANCE %</i>	<i>100.00%</i>

Zone B

TOTAL NUMBER PRIORITY 3 CALLS	173
TOTAL PRIORITY 3 PENALTY CALLS	1
<i>RESPONSE TIME COMPLIANCE %</i>	<i>99.42%</i>

Zone C

TOTAL NUMBER PRIORITY 3 CALLS	519
TOTAL PRIORITY 3 PENALTY CALLS	7
<i>RESPONSE TIME COMPLIANCE %</i>	<i>98.65%</i>

Zone D

TOTAL NUMBER PRIORITY 3 CALLS	361
TOTAL PRIORITY 3 PENALTY CALLS	6
<i>RESPONSE TIME COMPLIANCE %</i>	<i>98.34%</i>

Zone E

TOTAL NUMBER PRIORITY 3 CALLS	108
TOTAL PRIORITY 3 PENALTY CALLS	1
<i>RESPONSE TIME COMPLIANCE %</i>	<i>99.07%</i>