

AMERICAN MEDICAL RESPONSE - WEST
Emergency Medical Services
Response Time Compliance Report - Priority 1
Contra Costa County
July 2007

Countywide

I.	TOTAL NUMBER PRIORITY 1 CALLS	4256
II.	Total Number (Non-Exempt) BLS PRIORITY 1 Calls	1
III.	ALS COMPLIANCE %	99.98%

Zone A

TOTAL NUMBER PRIORITY 1 CALLS	752
TOTAL PRIORITY 1 PENALTY CALLS	22
RESPONSE TIME COMPLIANCE %	97.07%

Zone B

TOTAL NUMBER PRIORITY 1 CALLS	632
TOTAL PRIORITY 1 PENALTY CALLS	23
RESPONSE TIME COMPLIANCE %	96.36%

Zone C

TOTAL NUMBER PRIORITY 1 CALLS	1542
TOTAL PRIORITY 1 PENALTY CALLS	77
RESPONSE TIME COMPLIANCE %	95.01%

Zone D

TOTAL NUMBER PRIORITY 1 CALLS	970
TOTAL PRIORITY 1 PENALTY CALLS	27
RESPONSE TIME COMPLIANCE %	97.22%

Zone E

TOTAL NUMBER PRIORITY 1 CALLS	360
TOTAL PRIORITY 1 PENALTY CALLS	20
RESPONSE TIME COMPLIANCE %	94.44%

AMERICAN MEDICAL RESPONSE - WEST
Emergency Medical Services
Response Time Compliance Report - Priority 3
Contra Costa County
July 2007

Countywide

I. TOTAL NUMBER PRIORITY 3 CALLS	1407
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Zone A

TOTAL NUMBER PRIORITY 3 CALLS	85
TOTAL PRIORITY 3 PENALTY CALLS	0
<i>RESPONSE TIME COMPLIANCE %</i>	<i>100.00%</i>

Zone B

TOTAL NUMBER PRIORITY 3 CALLS	217
TOTAL PRIORITY 3 PENALTY CALLS	2
<i>RESPONSE TIME COMPLIANCE %</i>	<i>99.08%</i>

Zone C

TOTAL NUMBER PRIORITY 3 CALLS	597
TOTAL PRIORITY 3 PENALTY CALLS	6
<i>RESPONSE TIME COMPLIANCE %</i>	<i>98.99%</i>

Zone D

TOTAL NUMBER PRIORITY 3 CALLS	382
TOTAL PRIORITY 3 PENALTY CALLS	2
<i>RESPONSE TIME COMPLIANCE %</i>	<i>99.48%</i>

Zone E

TOTAL NUMBER PRIORITY 3 CALLS	126
TOTAL PRIORITY 3 PENALTY CALLS	3
<i>RESPONSE TIME COMPLIANCE %</i>	<i>97.62%</i>