

AMERICAN MEDICAL RESPONSE - WEST
Emergency Medical Services
Response Time Compliance Report - Priority 1
Contra Costa County
March 2007

Countywide

I.	TOTAL NUMBER PRIORITY 1 CALLS	4319
II.	Total Number (Non-Exempt) BLS PRIORITY 1 Calls	0
III.	ALS COMPLIANCE %	100.00%

Zone A

TOTAL NUMBER PRIORITY 1 CALLS	766
TOTAL PRIORITY 1 PENALTY CALLS	28
RESPONSE TIME COMPLIANCE %	96.34%

Zone B

TOTAL NUMBER PRIORITY 1 CALLS	602
TOTAL PRIORITY 1 PENALTY CALLS	22
RESPONSE TIME COMPLIANCE %	96.35%

Zone C

TOTAL NUMBER PRIORITY 1 CALLS	1693
TOTAL PRIORITY 1 PENALTY CALLS	83
RESPONSE TIME COMPLIANCE %	95.10%

Zone D

TOTAL NUMBER PRIORITY 1 CALLS	922
TOTAL PRIORITY 1 PENALTY CALLS	24
RESPONSE TIME COMPLIANCE %	97.40%

Zone E

TOTAL NUMBER PRIORITY 1 CALLS	336
TOTAL PRIORITY 1 PENALTY CALLS	23
RESPONSE TIME COMPLIANCE %	93.15%

AMERICAN MEDICAL RESPONSE - WEST
Emergency Medical Services
Response Time Compliance Report - Priority 3
Contra Costa County
March 2007

Countywide

I. TOTAL NUMBER PRIORITY 3 CALLS	1466
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Zone A

TOTAL NUMBER PRIORITY 3 CALLS	101
TOTAL PRIORITY 3 PENALTY CALLS	1
<i>RESPONSE TIME COMPLIANCE %</i>	<i>99.01%</i>

Zone B

TOTAL NUMBER PRIORITY 3 CALLS	210
TOTAL PRIORITY 3 PENALTY CALLS	3
<i>RESPONSE TIME COMPLIANCE %</i>	<i>98.57%</i>

Zone C

TOTAL NUMBER PRIORITY 3 CALLS	622
TOTAL PRIORITY 3 PENALTY CALLS	4
<i>RESPONSE TIME COMPLIANCE %</i>	<i>99.36%</i>

Zone D

TOTAL NUMBER PRIORITY 3 CALLS	409
TOTAL PRIORITY 3 PENALTY CALLS	1
<i>RESPONSE TIME COMPLIANCE %</i>	<i>99.76%</i>

Zone E

TOTAL NUMBER PRIORITY 3 CALLS	124
TOTAL PRIORITY 3 PENALTY CALLS	4
<i>RESPONSE TIME COMPLIANCE %</i>	<i>96.77%</i>