

AMERICAN MEDICAL RESPONSE - WEST
Emergency Medical Services
Response Time Compliance Report - Priority 1
Contra Costa County
Sep-07

Countywide

I.	TOTAL NUMBER PRIORITY 1 CALLS	3995
II.	Total Number (Non-Exempt) BLS PRIORITY 1 Calls	0
III.	ALS COMPLIANCE %	100.00%

Zone A

TOTAL NUMBER PRIORITY 1 CALLS	693
TOTAL PRIORITY 1 PENALTY CALLS	23
RESPONSE TIME COMPLIANCE %	96.68%

Zone B

TOTAL NUMBER PRIORITY 1 CALLS	549
TOTAL PRIORITY 1 PENALTY CALLS	23
RESPONSE TIME COMPLIANCE %	95.81%

Zone C

TOTAL NUMBER PRIORITY 1 CALLS	1480
TOTAL PRIORITY 1 PENALTY CALLS	93
RESPONSE TIME COMPLIANCE %	93.72%

Zone D

TOTAL NUMBER PRIORITY 1 CALLS	963
TOTAL PRIORITY 1 PENALTY CALLS	43
RESPONSE TIME COMPLIANCE %	95.53%

Zone E

TOTAL NUMBER PRIORITY 1 CALLS	310
TOTAL PRIORITY 1 PENALTY CALLS	25
RESPONSE TIME COMPLIANCE %	91.94%

AMERICAN MEDICAL RESPONSE - WEST
Emergency Medical Services
Response Time Compliance Report - Priority 3
Contra Costa County
Sep-07

Countywide

I. TOTAL NUMBER PRIORITY 3 CALLS	1312
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Zone A

TOTAL NUMBER PRIORITY 3 CALLS	74
TOTAL PRIORITY 3 PENALTY CALLS	3
RESPONSE TIME COMPLIANCE %	95.95%

Zone B

TOTAL NUMBER PRIORITY 3 CALLS	181
TOTAL PRIORITY 3 PENALTY CALLS	1
RESPONSE TIME COMPLIANCE %	99.45%

Zone C

TOTAL NUMBER PRIORITY 3 CALLS	553
TOTAL PRIORITY 3 PENALTY CALLS	7
RESPONSE TIME COMPLIANCE %	98.73%

Zone D

TOTAL NUMBER PRIORITY 3 CALLS	384
TOTAL PRIORITY 3 PENALTY CALLS	3
RESPONSE TIME COMPLIANCE %	99.22%

Zone E

TOTAL NUMBER PRIORITY 3 CALLS	120
TOTAL PRIORITY 3 PENALTY CALLS	1
RESPONSE TIME COMPLIANCE %	99.17%