

AMERICAN MEDICAL RESPONSE - WEST
Emergency Medical Services
Response Time Compliance Report - Priority 1
Contra Costa County
Apr-08

Countywide

I.	TOTAL NUMBER PRIORITY 1 CALLS	4160
II.	Total Number (Non-Exempt) BLS PRIORITY 1 Calls	2
III.	ALS COMPLIANCE %	99.95%

Zone A

TOTAL NUMBER PRIORITY 1 CALLS	730
TOTAL PRIORITY 1 PENALTY CALLS	31
RESPONSE TIME COMPLIANCE %	95.75%

Zone B

TOTAL NUMBER PRIORITY 1 CALLS	642
TOTAL PRIORITY 1 PENALTY CALLS	27
RESPONSE TIME COMPLIANCE %	95.79%

Zone C

TOTAL NUMBER PRIORITY 1 CALLS	1554
TOTAL PRIORITY 1 PENALTY CALLS	43
RESPONSE TIME COMPLIANCE %	97.23%

Zone D

TOTAL NUMBER PRIORITY 1 CALLS	920
TOTAL PRIORITY 1 PENALTY CALLS	26
RESPONSE TIME COMPLIANCE %	97.17%

Zone E

TOTAL NUMBER PRIORITY 1 CALLS	314
TOTAL PRIORITY 1 PENALTY CALLS	15
RESPONSE TIME COMPLIANCE %	95.22%

AMERICAN MEDICAL RESPONSE - WEST
Emergency Medical Services
Response Time Compliance Report - Priority 3
Contra Costa County
Apr-08

Countywide

I. TOTAL NUMBER PRIORITY 3 CALLS	1290
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Zone A

TOTAL NUMBER PRIORITY 3 CALLS	87
TOTAL PRIORITY 3 PENALTY CALLS	0
<i>RESPONSE TIME COMPLIANCE %</i>	<i>100.00%</i>

Zone B

TOTAL NUMBER PRIORITY 3 CALLS	185
TOTAL PRIORITY 3 PENALTY CALLS	0
<i>RESPONSE TIME COMPLIANCE %</i>	<i>100.00%</i>

Zone C

TOTAL NUMBER PRIORITY 3 CALLS	543
TOTAL PRIORITY 3 PENALTY CALLS	4
<i>RESPONSE TIME COMPLIANCE %</i>	<i>99.26%</i>

Zone D

TOTAL NUMBER PRIORITY 3 CALLS	364
TOTAL PRIORITY 3 PENALTY CALLS	4
<i>RESPONSE TIME COMPLIANCE %</i>	<i>98.90%</i>

Zone E

TOTAL NUMBER PRIORITY 3 CALLS	111
TOTAL PRIORITY 3 PENALTY CALLS	0
<i>RESPONSE TIME COMPLIANCE %</i>	<i>100.00%</i>