

AMERICAN MEDICAL RESPONSE - WEST
Emergency Medical Services
Response Time Compliance Report - Priority 1
Contra Costa County
Jan-08

Countywide

I.	TOTAL NUMBER PRIORITY 1 CALLS	4473
II.	Total Number (Non-Exempt) BLS PRIORITY 1 Calls	0
III.	ALS COMPLIANCE %	100.00%

Zone A

TOTAL NUMBER PRIORITY 1 CALLS	751
TOTAL PRIORITY 1 PENALTY CALLS	33
RESPONSE TIME COMPLIANCE %	95.61%

Zone B

TOTAL NUMBER PRIORITY 1 CALLS	695
TOTAL PRIORITY 1 PENALTY CALLS	29
RESPONSE TIME COMPLIANCE %	95.83%

Zone C

TOTAL NUMBER PRIORITY 1 CALLS	1702
TOTAL PRIORITY 1 PENALTY CALLS	72
RESPONSE TIME COMPLIANCE %	95.77%

Zone D

TOTAL NUMBER PRIORITY 1 CALLS	1008
TOTAL PRIORITY 1 PENALTY CALLS	41
RESPONSE TIME COMPLIANCE %	95.93%

Zone E

TOTAL NUMBER PRIORITY 1 CALLS	317
TOTAL PRIORITY 1 PENALTY CALLS	12
RESPONSE TIME COMPLIANCE %	96.21%

AMERICAN MEDICAL RESPONSE - WEST
Emergency Medical Services
Response Time Compliance Report - Priority 3
Contra Costa County
Jan-08

Countywide

I. TOTAL NUMBER PRIORITY 3 CALLS	1275
----------------------------------	------

Zone A

TOTAL NUMBER PRIORITY 3 CALLS	92
TOTAL PRIORITY 3 PENALTY CALLS	0
<i>RESPONSE TIME COMPLIANCE %</i>	<i>100.00%</i>

Zone B

TOTAL NUMBER PRIORITY 3 CALLS	193
TOTAL PRIORITY 3 PENALTY CALLS	4
<i>RESPONSE TIME COMPLIANCE %</i>	<i>97.93%</i>

Zone C

TOTAL NUMBER PRIORITY 3 CALLS	527
TOTAL PRIORITY 3 PENALTY CALLS	4
<i>RESPONSE TIME COMPLIANCE %</i>	<i>99.24%</i>

Zone D

TOTAL NUMBER PRIORITY 3 CALLS	341
TOTAL PRIORITY 3 PENALTY CALLS	2
<i>RESPONSE TIME COMPLIANCE %</i>	<i>99.41%</i>

Zone E

TOTAL NUMBER PRIORITY 3 CALLS	122
TOTAL PRIORITY 3 PENALTY CALLS	1
<i>RESPONSE TIME COMPLIANCE %</i>	<i>99.18%</i>