

AMERICAN MEDICAL RESPONSE - WEST
Emergency Medical Services
Response Time Compliance Report - Priority 1
Contra Costa County
Jun-08

Countywide

I.	TOTAL NUMBER PRIORITY 1 CALLS	4132
II.	Total Number (Non-Exempt) BLS PRIORITY 1 Calls	2
III.	ALS COMPLIANCE %	99.95%

Zone A

TOTAL NUMBER PRIORITY 1 CALLS	648
TOTAL PRIORITY 1 PENALTY CALLS	22
RESPONSE TIME COMPLIANCE %	96.60%

Zone B

TOTAL NUMBER PRIORITY 1 CALLS	599
TOTAL PRIORITY 1 PENALTY CALLS	23
RESPONSE TIME COMPLIANCE %	96.16%

Zone C

TOTAL NUMBER PRIORITY 1 CALLS	1626
TOTAL PRIORITY 1 PENALTY CALLS	88
RESPONSE TIME COMPLIANCE %	94.59%

Zone D

TOTAL NUMBER PRIORITY 1 CALLS	876
TOTAL PRIORITY 1 PENALTY CALLS	40
RESPONSE TIME COMPLIANCE %	95.43%

Zone E

TOTAL NUMBER PRIORITY 1 CALLS	383
TOTAL PRIORITY 1 PENALTY CALLS	23
RESPONSE TIME COMPLIANCE %	93.99%

AMERICAN MEDICAL RESPONSE - WEST
Emergency Medical Services
Response Time Compliance Report - Priority 3
Contra Costa County
Jun-08

Countywide

I. TOTAL NUMBER PRIORITY 3 CALLS	1443
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Zone A

TOTAL NUMBER PRIORITY 3 CALLS	148
TOTAL PRIORITY 3 PENALTY CALLS	1
<i>RESPONSE TIME COMPLIANCE %</i>	<i>99.32%</i>

Zone B

TOTAL NUMBER PRIORITY 3 CALLS	236
TOTAL PRIORITY 3 PENALTY CALLS	3
<i>RESPONSE TIME COMPLIANCE %</i>	<i>98.73%</i>

Zone C

TOTAL NUMBER PRIORITY 3 CALLS	594
TOTAL PRIORITY 3 PENALTY CALLS	3
<i>RESPONSE TIME COMPLIANCE %</i>	<i>99.49%</i>

Zone D

TOTAL NUMBER PRIORITY 3 CALLS	345
TOTAL PRIORITY 3 PENALTY CALLS	3
<i>RESPONSE TIME COMPLIANCE %</i>	<i>99.13%</i>

Zone E

TOTAL NUMBER PRIORITY 3 CALLS	120
TOTAL PRIORITY 3 PENALTY CALLS	2
<i>RESPONSE TIME COMPLIANCE %</i>	<i>98.33%</i>