

2007 ANNUAL REPORT
of the
MANAGED CARE COMMISSION
Advisory Body to the Contra Costa Health Plan

Chair: Michael Garcia
Meeting Time/Location: 3rd Wednesday every other month, 4—5:30 pm
595 Center Avenue, Suite 200B
Staffperson: Jill Lorrekovich, Administrative Assistant

Activities and Accomplishments for 2007

- Received reports at each meeting regarding Quality, Customer Relations and Resource Management.
- Heard and read reports throughout 2007 that focused on the application and start-up processes for Contra Costa Health Plan's (CCHP) Special Needs Plan (SNP)- "Select Care." The SNP covers the dually eligible (Medicare and MediCal - seniors and adults with disabilities).
- Were presented with up-dates on health care reform and the LHPC response to Michael Moore's "Sicko" entitled "Prescripto."
- Received continuing reports on the planning, development and implementation of the of the 340B Pharmacy contract that will save the county many dollars in pharmacy costs.
- Monitored the progress of CCHP and the County's successful request to obtain a MediCal Premium Rate Increase that is actuarially sound.
- Received and read reports on CCHP's role in Health Service Department's successful proposal to cover many of Contra Costa's uninsured residents. The Healthcare Coverage Initiative award is 15.3 million dollars a year for three years. CCHP manages the care in this collaboration between hospitals, clinics, public health and the health plan.
- Heard a presentation by Dr. Smith up-dating the successes and challenges at Contra Costa Regional Medical Center (CCRMC).
- Received and discussed the CCHP's Medicare Health Outcomes Survey results, Medicare and Healthy Families CAHPS Survey and the Healthy Family Needs Assessments.
- Provided input for the recruitment of new commissioners.
- Monitored CCHP's Medi-Cal Default Allocation. Because of positive quality outcomes CCHP now receives over 70 percent of eligibles. These are Medi-Cal eligible individuals who do not choose a plan when deemed eligible for MediCal.
- Heard, read and discussed the outcomes and implications for the health plan of the HEDIS Quarterly Reports.
- Attended and participated in Joint Conference Committee meetings.
- Reviewed and approved the Quality Management Work Plan.
- Evaluated all Subcommittees and realigned Commissioner membership.

Attendance of Membership

- **Sadly two Commissioners died during the year. Dr. Lyle Yates and Lloyd Briley were long-time Commissioners who were committed to CCHP's success and they will be missed. Four Commissioners were reappointed and two new Commissioners appointed—Lucinda Brannon Bazile, and Robert Sessler.**
- **Names of individuals who might become Commissioners are always being actively sought**

Goals for 2008

Goals for 2008 include:

- **Further integration of new Commissioners into the MCC**
- **Continued recruitment efforts for Commissioners**
- **Continuation of reports on all health plan product lines**
- **Review implications of state budget crisis for the health plan.**
- **OPEB implications and effects of negotiations on the health plan**
- **Continue to monitor access to care**
- **IHI and System redesign involvement with the health plan**
- **Continue work with the Cultural Linguistics initiative**
- **Report on the Comprehensive Perinatal Services Program**