



The root issues of concern have been related to the issues of patient and staff safety in the inpatient psychiatric units and the psychiatric emergency unit. We have addressed these concerns with a number of changes in the care of psychiatric patients, including scaling down the unit size, retraining staff, and changing the patient care processes.

Another significant area of concern is the quality assurance and performance improvement plan as it applies to psychiatry, pharmacy, and dietary. These areas will be addressed with a care facilitation plan.

The final major area of concern is related to governing body oversight and monitoring. In these citations, CMS is making the point that it is critical that sufficient resources and oversight are provided to the health system.

In our effort to respond to these citations, we have retained legal advice from Foley, Lardner, Inc., and expert advice from Greeley Group. Both are nationally recognized experts in compliance related issues.

We anticipate another site visit by CMS in February, at which time CMS will monitor our corrective action progress. We also anticipate numerous future surveys and reviews.